

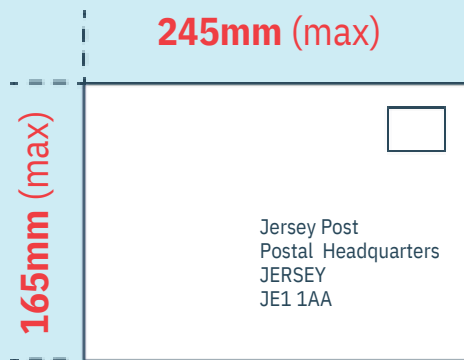
Premium Postal Services

What label do I use?

Use this simple guide to help you decide which label you need to use when sending letters and documents through Jersey Post's Premium Services. Our range of premium postage options allow you to choose the added assurance of tracking, compensation or express delivery.

These labels are only for use when sending Letter and Large Letter formats.

Letter

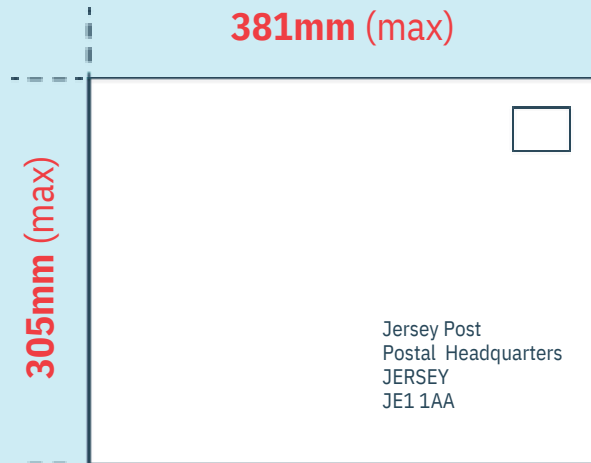


Up to
100g



Thickness
5mm (max)

Large Letter



Up to
750g*



Thickness
20mm (max)

*Max weight for International large letter items is only up to 500g

Unsure of the size of your items? Please ask a member of staff at the post office counter, or if you are a business customer ask your account manager for a measuring guide to ensure your items are within the standard formats.

Sending Goods?

If you are sending goods or parcels to the UK or Internationally, your package requires electronic pre-advice customs data. Please go online and visit www.jerseypost.com/ead to print and pay for an electronic label.

T: 616616

E: customercare@jerseypost.com

www.jerseypost.com



Sending items with Premium Service

What label do I use when sending items through a premium service?

LOCAL

Local to Local Tracked & Signed

Send fully tracked letters or parcels to a Jersey address with a signature on arrival, serving as proof of delivery.



INTERNATIONAL

International Signed For

Send letters or documents to international destinations with a signature on arrival, serving as proof of delivery. This is not a tracked service.



UK

Jersey to UK Signed For

Send letters or documents to the UK, where a signature is required on arrival which serves as proof of delivery. This is not a tracked service.



International Tracked

Send fully tracked letters or documents to Europe and Rest of World destinations, with end-to-end tracking.



Jersey to UK Tracked & Signed

Send letters and documents to the UK with end to end tracking and a signature on arrival. Royal Mail aims to deliver by 1pm in the UK, the day after they receive the item.



International Tracked & Signed

Send letters and documents to Europe and Rest of World destinations with end-to-end tracking that require a signature on arrival with this label.



Find out more [here](#)

What happens if I use the wrong label?

Your item could be detained, delayed or returned.

Are you a Business Account Customer?

Businesses sending items with these labels must present their items with an accompanied delivery manifest to ensure items are correctly processed.

Where do I get labels from?

These labels are stocked at our post offices island-wide.

If you are a Jersey Post business account holder, you can email ccsr@jerseypost.com.

T: 616616

E: customer@jerseypost.com

www.jerseypost.com

