

Semi-tracked



Our semi-tracked service provides an ideal balance of cost and visibility. This service is particularly effective for marketplaces and retailers seeking a mid-tier option between untracked and fully tracked.

Event-based bag level tracking at key milestones (acceptance, export, receipt by destination post etc).

Improved customer confidence with partial visibility without the premium of a fully tracked service.

Lower cost than full tracking, making it suitable for lightweight e-commerce items.

Dimensions

Format Code	Format	Max Dimensions (mm)			Min Dimensions (mm)		Max Weight (grams)
		L	W	H	L	W	
P	Letter	245	165	5	140	90	100
G	Flat	381	305	20	245	165	500
E	Packet	600	L + W + H < 900mm				2000

For Netherlands (NL), anything over 38 x 26 x 3.2cm will be considered EBEL.

All untracked goods are classified as E format.

Delivery Aims

Delivery aims are working days and exclude customs clearance and collection/delivery to London Hub. These delivery aims are for our untracked and semi-tracked services.

Destination	Delivery Aim
Europe	
Austria	7 Days
Belgium	5-6 Days
Czech Republic	5 Days
Denmark	5 Days
Finland	4-6 Days
France	4-5 Days
Germany	4-5 Days
Greece	4-5 Days
Hungary	5 Days
Ireland	4-5 Days
Italy	5 Days
Netherlands	5 Days
Norway	5 Days
Poland	5 Days
Portugal	4-6 Days
Spain	4-6 Days
Sweden	5 Days
Switzerland	4-5 Days
Rest of Europe (Region)	4-6 Days
Asia Pacific	
Australia	7 Days
China	7 Days
Hong Kong	7 Days
India	7-8 Days
Israel	7-8 Days
Japan	7 Days

Destination	Delivery Aim
New Zealand	7 days
Singapore	7 days
South Korea	7 days
Phillipines	7 days
Taiwan	7 days
Rest of Asia Pacific (Region)	7-8 days
Americas / Caribbean	
Brazil	7 Days
Canada	7 Days
USA	7 Days
Rest of Americas / Caribbean (Region)	7-10 Days
Africa	
Egypt	7 Days
Ethiopia	7 Days
Kenya	7 Days
Nigeria	7 Days
South Africa	7 Days
Tanzania	7 Days
Rest of Africa (Region)	7-10 Days
Middle East	
Kuwait	7-10 Days
Pakistan	6 Days
Saudi Arabia	6 Days
Turkey	6 Days
UAE	6 Days
Rest of Middle East (Region)	7-10 Days