EU customs changes

further changes from 1 November

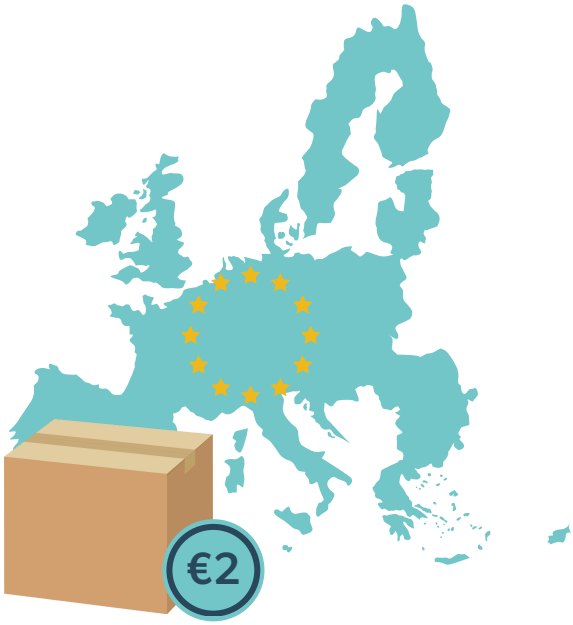
From 1 November 2026, all goods imported into the EU will incur an additional €2 Union Handling Fee. **Gifts under €45 and documents are unaffected by these changes.**

How it works

- Applied in addition to the existing €3 customs duty fee introduced in July 2026.
- Calculated according to the product's customs classification (HS Code).
- Does not form part of the value used to calculate import VAT.

For example:

Gift under €45	€0
Two T-shirts (same HS codes) €3 customs fee + €2 handling fee	€5
T-shirt + watch (different HS codes) €6 customs fee + €4 handling fees	€10
T-shirt + watch + book (different HS codes) €9 customs fee + €6 handling fee	€15



Who pays the fee

We're developing a solution that will allow duties and fees to be paid at the point of posting.
Until then: Fees and duties will be collected from the recipient on delivery.



New product information required for goods

You'll need to provide product identification details for each item in your shipment. This helps customs authorities identify the goods and clear them more quickly.



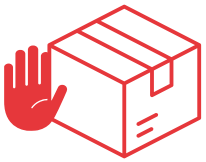
- **Your product code** - SKU, item code or
- catelogue number.
- **Manufacturer's product code** - model number, supplier SKU or product reference.

You can usually find this information on the product packaging, product labels, instruction manual, or by checking the product details on the retailer's website.

Temporary country restrictions

Until our new payment solution is available, goods cannot be sent to*:

- Austria
- Germany
- Spain



This is because postal operators in these countries are unable to collect the customs charges from recipients.

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*As EU countries adapt to the new regulations the list of countries we are able to send to are subject to change.

For updates on the EU changes, visit **jerseypost.com/EUcustoms**

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